

2010 Professional Development Webinar Courses

UMACHA Webinar Session Courses	Who Attends?	Date/Time	Location	Course#/Pricing
<p>A Day in the Life of an RDFI A typical ACH processing day for an RDFI can be challenging. Responsibilities of an (RDFI) Receiving Depository Financial Institution will be defined. Details on posting and settlement, including an overview of Returns and NOCs. A brief discussion on Stop Pays, Unauthorized and Adjustment entries will also be covered during this 4- week series.</p>	<ul style="list-style-type: none"> Basic ACH knowledge >6 mo Basic frontline knowledge <p>Prerequisite: ACHFUN</p>	<p>Series Dates/Times – Wk 1-Wed Feb 17, 2010 10:00 – 11:30 am CT Wk 2-Wed Feb 24, 2010 10:00 – 11:30 am CT Wk 3-Wed Mar 3, 2010 10:00 – 11:30 am CT Wk 4-Wed Mar 10, 2010 10:00 – 11:30 am CT</p>	Your Office or Conference Room	<p>101-M1-W 4-week webinar series</p> <hr/> <p>\$500.00 - Members \$750.00 - Non-Members</p>
<p>AAP Prep You have made the decision to take the AAP (Accredited ACH Professional) Exam. Attend this 60-minute webinar for the opportunity to receive details on what to expect when you take the exam. You'll see the five different sections of the exam, study tips and a recommended study plan and list of sessions being offered to help you prepare and plan your path of study as you prepare for the AAP Exam.</p>	<ul style="list-style-type: none"> Candidates planning to or already registered for the AAP Exam <p>Prerequisite: 2+ years experience in ACH payments</p>	<p>Wed Feb 10, 2010 10:00 – 11:00 am CT</p> <hr/> <p>Tue Feb 23, 2010 10:00 – 11:00 am CT</p>	Your Office or Conference Room	<p>AAP-WEB 60-minute webinar</p> <hr/> <p>\$100.00 - Members \$225.00 - Non-Members</p>
<p>ACH Audit Enhancement Rule (NEW) - UPDATE Do you know about the NEW changes and updates being made to the ACH rules – effective December 18, 2009? These changes WILL affect how you do your 2010 Audit? Attend this VERY informative session to hear about the “enhancements” to the ACH Audit Requirements and receive tips and suggestions for compliance with Appendix Eight.</p>	<ul style="list-style-type: none"> 2+ yrs ACH experience Compliance, Audit, or Regulatory Staff <p>Prerequisite: NONE</p>	<p>Tue Feb 23, 2010 2:00 – 3:30 pm CT</p>	Your Office or Conference Room	<p>AUDIT-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>
<p>ACH Basics for the Non-ACH Person Designed for the person who knows absolutely nothing about ACH – very basic course will outline what ACH is from the customer point of view and adds the “behind-the-scenes” to tie it all together.</p>	<ul style="list-style-type: none"> New ACH staff New FI staff <p>Prerequisite: NONE</p>	<p>Mon Feb 22, 2010 10:00 – 11:30 am CT</p>	Your Office or Conference Room	<p>FUN-E2-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>

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ACH C.P.R. ACH C ommercial Reclamations, P re-notes and R eversals can all be a challenge in today's operations. Responsibilities, obligations and warranties for C.P.R. Case studies apply details.	<ul style="list-style-type: none"> 1+ years ACH experience Prerequisite: ACH101	Mon Mar 22, 2010 10:00 – 11:30 am CT	Your Office or Conference Room	201-E2-W 90-minute webinar <hr/> \$175.00 - Members \$300.00 - Non-Members
ACH Returns and NOCs How to process all types of ACH returns, including detail on timeframes and specific return info relating to some SEC Codes. What is a Notification of Change, when to send, and timeframes.	<ul style="list-style-type: none"> Basic ACH knowledge >6 mo Basic frontline knowledge Prerequisite: ACHFUN	Mon Mar 8, 2010 2:00 – 3:30 pm CT	Your Office or Conference Room	101-E2-W 90-minute webinar <hr/> \$175.00 - Members \$300.00 - Non-Members
ACH Risk Assessment Tools An interactive webinar session to review your knowledge of ACH risk while evaluating case studies. A detailed review of the NEW Rule Change for ACH Risk Assessment will be included. This is a MUST attend session to ensure your FI is in compliance with the new Rule on June 18, 2010!	<ul style="list-style-type: none"> ACH Operations Staff Compliance, Audit, or Regulatory Staff Prerequisite: NONE	Tue Mar 16, 2010 2:00 – 3:30 pm CT	Your Office or Conference Room	301-E-8 90-minute webinar <hr/> \$175.00 - Members \$300.00 - Non-Members
ACH Rule Changes for 2010 NEW updates have recently been implemented plus many changes in 2010! How will these Rules impact you as a participant in the ACH network? All participants need to be aware of ACH Rules Changes BEFORE they happen! Sign up today to remain abreast of all ACH Rule updates/changes.	<ul style="list-style-type: none"> ALL Staff Basic ACH knowledge Prerequisite: NONE	Fri Feb 5, 2010 10:00 – 11:30 am CT <hr/> Mon Mar 15, 2010 10:00 – 11:30 am CT	Your Office or Conference Room	RULE-10-W 90-minute webinar <hr/> \$175.00 - Members \$300.00 - Non-Members

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<p>Chopping the ACH Rule Book into Bite Size Pieces The ACH Rule Book can seem overwhelming. During this 4-week course, we will “chop up” the ACH Rule Book into pieces that are easy to swallow (bite size pieces-easier to understand). Completion of this webinar series will increase your ACH Rules knowledge and outline where specific rules areas we navigate through the Rule Book. <i>[We will not be eating the ACH Rule Book in this webinar; but please make sure you have your Rule Book with you each week for this very interactive hands-on webinar!]</i> You MUST have an ACH Rule Book with you at each session to achieve maximum benefits from this multiple week webinar series.</p>	<ul style="list-style-type: none"> • Intermediate ACH knowledge 2+ yrs • Advanced ACH knowledge 3+ yrs <p>Prerequisite: ACH101</p>	<p>Series Dates/Times – <u>Wk 1</u>-Thu Feb 11, 2010 10:00 – 11:30 am CT <u>Wk 2</u>-Thu Feb 18, 2010 10:00 – 11:30 am CT <u>Wk 3</u>-Thu Feb 25, 2010 10:00 – 11:30 am CT <u>Wk 4</u>-Thu Mar 4, 2010 10:00 – 11:30 am CT</p>	Your Office or Conference Room	<p>201-BM2-W 4-week webinar series</p> <hr/> <p>\$500.00 - Members \$750.00 - Non-Members</p>
<p>Define that Acronym So many acronyms – so little meaning. This course will explore the many Acronyms used in ACH and other payment systems, with detailed descriptions. Includes tips on where to find details on Acronyms.</p>	<ul style="list-style-type: none"> • New ACH staff • Basic ACH knowledge >6 mo • Refresher course <p>Prerequisite: NONE</p>	<p>Mon Mar 8, 2010 10:00 – 11:30 am CT</p>	Your Office or Conference Room	<p>FUN-E3-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>
<p>Dining and Discussion 50-minute Teleseminar Sessions begin in February, and continue thru 2010! Every 2nd Tuesday --- Feb, Apr, June, Aug, Oct and Dec – 12:00 noon CT! Each phone session will cover a “HOT” Payments Topic, and inform participants of the latest news and provide tips on the latest issues in payments.</p>	<ul style="list-style-type: none"> • ALL Staff • Payments Professionals <p>Prerequisite: NONE</p>	<p>Series Dates/Times – <u>Wk 1</u>- Tue Feb 9, 2010 <u>Wk 2</u>- Tue Apr 13, 2010 <u>Wk 3</u>- Tue Jun 8, 2010 <u>Wk 4</u>- Tue Aug 10, 2010 <u>Wk 5</u>- Tue Oct 12, 2010 <u>Wk 6</u>- Tue Dec 14, 2010</p>	Your Office or Conference Room	<p>D-DIS-6W 6-week teleseminar series</p> <hr/> <p>\$250.00 – Members</p> <p>PHONE ONLY</p>
<p>Fundamentals of ACH for Operations Staff Discover the basic principles of the ACH Network during this 2-week webinar course. The history, legal framework, participants and flow of ACH transactions will be discussed. Details on posting and settlement for debit/credit ACH entries, plus an overview of benefits relating to ACH products.</p>	<ul style="list-style-type: none"> • New ACH staff • Basic ACH knowledge >6 mo • Refresher course <p>Prerequisite: NONE</p>	<p>Series Dates/Times – <u>Wk 1</u>- Tue Mar 16, 2010 <u>Wk 2</u>- Tue Mar 23, 2010 10:00 – 11:30 am CT</p>	Your Office or Conference Room	<p>FUN-M2-W 2-week webinar series</p> <hr/> <p>\$300.00 - Members \$550.00 - Non-Members</p>

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How to Use & Tab your ACH Rule Book It's here! A FREE step-by-step course to show you at a glance where things are in the ACH Rule Book PLUS where to place the tabs for your ACH Rule Book. Designed to take the confusion out of finding what you need in the Rule Book.	<ul style="list-style-type: none"> New ACH staff Basic ACH knowledge >6 mo Refresher course Prerequisite: NONE	Wed Feb 17, 2010 2:00 – 3:30 pm CT <hr/> Fri Mar 5, 2010 10:00 – 11:30 am CT	Your Office or Conference Room	FUN-E4-W 90-minute webinar FREE!!! – For Members – BUT you must register to receive session information \$50.00 – Non-Members
IAT Compliance for the RDFI International ACH Transaction (IAT) Rules became effective September 18, 2009. Are you in compliance when processing your received IAT entries? In this session you will see all the specific details needed to ensure you are following all of your requirements as an RDFI for IAT entries!	<ul style="list-style-type: none"> ACH Operations Staff Compliance, Audit, Regulatory Staff Prerequisite: ACHFUN	Thu Mar 11, 2010 2:00 – 3:30 pm CT <hr/> Wed May 19, 2010 10:00 – 11:30 am CT	Your Office or Conference Room	101-E6 90-minute webinar <hr/> \$175.00 - Members \$300.00 - Non-Members
ODFI ACH Audit Requirements Did you know that Appendix Eight of the NACHA Rules, that outlines how to perform an ACH audit, has been updated for your 2010 ACH audit? Attend this session to receive guidance on how to perform the ODFI side of your ACH audit, what to look for, best practices and real-life stories relating to ACH audits. Remember, conducting an ACH annual audit by December 1st is a <i>NACHA Rules</i> Requirement!	<ul style="list-style-type: none"> 2+ yrs ACH experience Compliance, Audit, or Regulatory Staff Prerequisite: ACH101	Tue Mar 30, 2010 2:00 – 3:30 pm CT	Your Office or Conference Room	301-E6-W 90-minute webinar <hr/> \$175.00 - Members \$300.00 - Non-Members
RDFI ACH Audit Requirements Changes and updates have been made to Appendix Eight of the NACHA Rules that outline how to perform your ACH audit in 2010. Attend this session to hear how to perform an ACH audit from an RDFI perspective which will incorporate the changed and added requirements. Remember, conducting an ACH annual audit by December 1st is a <i>NACHA Rules</i> Requirement!	<ul style="list-style-type: none"> 2+ yrs ACH experience Compliance, Audit, or Regulatory Staff Prerequisite: ACH101	Tue Mar 23, 2010 2:00 – 3:30 pm CT	Your Office or Conference Room	301-E4-W 90-minute webinar <hr/> \$175.00 - Members \$300.00 - Non-Members
Regulation E Basics Does hearing the term “Regulation E” make your head spin? Attend this session to gain a “basic understanding” of Regulation E and how it affects consumers. Discussion on latest updates to Regulation E – including Stop Payments.	<ul style="list-style-type: none"> 1+ years ACH experience Prerequisite: ACH101	Fri Mar 19, 2010 10:00 – 11:30 am CT	Your Office or Conference Room	101-E7-W 90-minute webinar <hr/> \$175.00 - Members \$300.00 - Non-Members

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<p>RDC (Remote Deposit Capture) Basics Are you currently offering or have plans to implement a Remote Deposit Capture (RDC) service? Attend to learn more about where checks are being captured (branch tellers, backroom operations, corporate clients, ATM's, etc.) and the different participants regarding RDC. Includes what to consider before you implement, benefits and risks with RDC, and provide risk mitigation tips.</p>	<ul style="list-style-type: none"> All FI Staff <p>Prerequisite: NONE</p>	<p>Tue Feb 9, 2010 10:00 – 11:30 am CT</p>	<p>Your Office or Conference Room</p>	<p>RDC-WEB 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>
<p>RDC Compliance (NEW! 2-Week Webinar) Remote Deposit Capture continues to be one of the hottest services in the payments industry today. As with any new service and process, new risks can be expected. The key to ensuring success is understanding these risks, implementing the appropriate controls to effectively manage these risks, and comply with internal and industry risk guidelines - including FFIEC guidelines. Attend this 2 part webinar series to identify the risks associated with RDC, outline the tools available to mitigate and monitor the risks and review the FFIEC guidelines on RDC and the impacts upon both financial institutions and their customers.</p>	<ul style="list-style-type: none"> Compliance, Audit, or Regulatory Staff Operations Staff Cash Management Staff <p>Prerequisite: RDC Basics webinar or working knowledge</p>	<p>Series Dates/Times – Wk 1- Fri Feb 12, 2010 Wk 2- Fri Feb 19, 2010 10:00 – 11:30 am CT</p>	<p>Your Office or Conference Room</p>	<p>RDC-WEB 2-week webinar series</p> <hr/> <p>\$300.00 - Members \$550.00 - Non-Members</p>
<p>RDC Marketing (NEW! 90-Minute Webinar) Several financial institutions now have tens of thousands of customers using RDC. Others have seen great success with targeted efforts at specific customer segments. RDC Marketing success will depend upon your organization's strategy and goals, solution capabilities, target customers, value proposition and communication tactics. Attend this session to hear best practices in RDC Marketing and how to customize RDC to specific targets.</p>	<ul style="list-style-type: none"> Basic RDC knowledge Cash Management Sales Staff <p>Prerequisite: NONE</p>	<p>Thu Mar 11, 2010 10:00 – 11:30 am CT</p>	<p>Your Office or Conference Room</p>	<p>RDC-M-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>

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<p>RX for e-Check Check Conversion to ACH transactions, specifically ARC, POP and BOC will be examined in this course. Authorization requirements, source documents and retention, plus return information will be included. SEC code detail for RCK & XCK discussed.</p>	<ul style="list-style-type: none"> • Basic ACH knowledge >6 mo • Basic frontline knowledge <p>Prerequisite: ACHFUN</p>	<p>Wed Mar 17, 2010 10:00 – 11:30 am CT</p>	<p>Your Office or Conference Room</p>	<p>101-E3-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>
<p>Sifting thru the Ingredients of SEC Codes Standard Entry Class (SEC) Codes identify the type of ACH payment and are also used to determine how to process the received transactions by the rules that apply. Details and specific rules for each Standard Entry Class (SEC) Code will be defined.</p>	<ul style="list-style-type: none"> • Basic ACH knowledge >6 mo • Basic frontline knowledge <p>Prerequisite: ACHFUN</p>	<p>Wed Mar 24, 2010 10:00 – 11:30 am CT</p>	<p>Your Office or Conference Room</p>	<p>101-E4-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>
<p>Stop Payments vs Unauthorized Transactions What is a Stop Payment, what are the timeframes for requesting and returning? Details on what to do and when, including the latest info relating to Reg E and Stop Payments. Unauthorized ACH transactions can be difficult to deal with, discussion will include timeframes and when you need to use the WSUPP. Step-by-Step process on completing the Stop Payment and WSUPP form are included.</p>	<ul style="list-style-type: none"> • Basic ACH knowledge >6 mo • Basic frontline knowledge <p>Prerequisite: ACHFUN</p>	<p>Tue Mar 2, 2010 10:00 – 11:30 am CT</p>	<p>Your Office or Conference Room</p>	<p>101-E1-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>
<p>UCC (Uniform Commercial Code) Article 4A When you hear the term UCC 4A – have you always wondered what it was all about? Discover the details surrounding this regulation and how it relates to ACH transactions. Sample disclosures and who should receive them will be included.</p>	<ul style="list-style-type: none"> • Advanced ACH knowledge 3+ yrs • Seasoned ACH Professionals 5+ yrs <p>Prerequisite: ACH201</p>	<p>Fri Mar 26, 2010 10:00 – 11:30 am CT</p>	<p>Your Office or Conference Room</p>	<p>301-E1-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>
<p>Uncle Sam and ACH Processing Government ACH transactions can be confusing and challenging. During this 2-week webinar we will explore all the chapters within the Green Book. Details on processing returns, what a DNE is and what to do, and government reclamations. Case studies help illustrate process.</p>	<ul style="list-style-type: none"> • Basic ACH knowledge >6 mo • Basic frontline knowledge <p>Prerequisite: ACHFUN</p>	<p>Series Dates/Times – Wk 1-Thu Mar 18, 2010 10:00 – 11:30 am CT Wk 2-Thu Mar 25, 2010 10:00 – 11:30 am CT</p>	<p>Your Office or Conference Room</p>	<p>101-M2-W 2-week webinar series</p> <hr/> <p>\$300.00 - Members \$550.00 - Non-Members</p>

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<p>What Came First – The Chicken or the Egg? Authorizations can be verbal, written or similarly authenticated, or by notice – but there needs to be one. Details on ACH authorization & authentication – PLUS... “Who’s responsible for authorization and/or authentication?” will be provided.</p>	<ul style="list-style-type: none"> 1+ years ACH experience <p>Prerequisite: ACH101</p>	<p>Tue Mar 30, 2009 10:00 – 11:30 am CT</p>	<p>Your Office <u>or</u> Conference Room</p>	<p>201-E4-W 90-minute webinar</p> <hr/> <p>\$175.00 - Members \$300.00 - Non-Members</p>