

RSA14 Accessibility Guide: San Antonio

We are excited for this year's RSA conference in San Antonio, Texas. We hope the information in this accessibility guide will help all conference attendees enjoy all that the conference has to offer.

We have tried to address the many issues of accessibility at the conference. If you feel we have forgotten to consider a particular issue that would have made your experience at the conference more meaningful, please let us know so that we can properly address the issue at the next RSA conference.

San Antonio International Airport

9800 Airport Blvd.
San Antonio, TX 78216

From the website:

San Antonio International (SAT) is designed for maximum accessibility, mobility, comfort, and convenience for all passengers and visitors. The airport follows ADA requirements and strives to provide facilities that enable everyone to move through the facility safely and efficiently. SAT is accessible in the following ways: automatic doors, crosswalks, curb cuts, ramped access, level flooring, entrances, and elevators. Braille buttons are located in elevators and outside all doors/emergency exits. Airline ticket counters, point-of-sale counters, restrooms, drinking fountains, ATMs, and public seating areas are accessible.

Airport Ambassadors:

Visible in their cowboy hats, Airport Ambassadors are trained and highly knowledgeable volunteers that can provide free airport information and terminal building way finding assistance. Volunteers have information pertaining to hotels, rental cars, taxicabs, courtesy shuttles, or public transportation.

Service dogs are allowed in the terminal when accompanying their owners. Outdoor animal relief areas are available.

All restrooms are handicapped accessible.

Useful phone numbers:

Airport Information: 210.207.3411

Airport Police: 210.207.3433

Wheelchair Assistance (Southwest Airlines only): 210.867.5946

Wheelchair Assistance (All other airlines): 210.389.1317

Customer Service: 210.207.3820

For more information, San Antonio International Airport has a website addressing the accessibility needs of passengers.

<https://www.sanantonio.gov/SAT/InTheAirport/Accessibility.aspx>

RSA14 Accessibility Guide: San Antonio

Transportation

ADA compliant taxi arrangements should be made in advance. Here is a list of ADA compliant taxi services in San Antonio.

[AAA Taxi](#): 210.599.9999

[San Antonio Taxi](#): 210.444.2222

[Yellow Cab](#): 210.222.2222

San Antonio Marriot Rivercenter

101 Bowie Street

San Antonio, Texas 78205

210.223.1000

All meeting space in the Rivercenter is accessible.

From the website:

- Accessible guest rooms have a 32 inch wide opening
- Fitness center entrance is accessible
- Main entrance is accessible
- Pathway to registration desk is accessible
- Registration desk is accessible
- Route to accessible guest rooms is accessible
- Service animals allowed for persons with disabilities
- Business center entrance is accessible
- Hotel has on site accessible self-parking
- Meeting spaces are all accessible
- Pool entrances are all accessible
- Restaurants and lounges are all accessible
- Self-operating lifts are available for all pools

Parking:

- On-site parking, fee: 25 USD daily
- Valet parking, fee: 35 USD daily

Out and About in San Antonio

Disability Access Office of San Antonio: <http://www.sanantonio.gov/publicworks/dao/>

Scooter and Wheelchair Rental:

Tom's Wheelchair Rental:

118 Broadway St., Suite #540

San Antonio, TX 78205

210.223.7878

<http://www.tomswheelchairs.com/>

RSA14 Accessibility Guide: San Antonio

Scootaround Mobility Solutions:

1.888.441.7575

<http://locations.scootaround.com/rentals/s/sanantonio/index.htm>

Restaurants

Visit Yelp (www.yelp.com) to find a list of local restaurants. Here is the link to Yelp's list of wheelchair accessible restaurants in San Antonio:

http://www.yelp.com/search?find_desc=&find_loc=San+Antonio%2C+TX&ns=1&ls=91a35f8feac751ce#cflt=food&attrs=WheelchairAccessible

River Walk Accessibility

San Antonio's famed River Walk is almost entirely handicapped accessible. Click the link to access the webpage where they have accessibility maps of the area.

<https://www.thesanantonioriverwalk.com/directory/river-walk-accessibility-info>

Attractions

When not at the conference there are plenty of things to do in San Antonio. Click the link to see a list of attractions in the San Antonio area.

<http://visitsanantonio.com/english/Browse-Book/Attractions>

Don't want to venture too far from the River Walk? Here's a list of attractions along the River Walk.

<http://www.thesanantonioriverwalk.com/directory/category/attractions/>